

DRUM POINT MARINE

13860 S. SOLOMONS ISLAND ROAD

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SOLOMONS, MD 20688

OFFICE: 410-326-3256

drumpointmarine@verizon.net



HOW CAN WE IMPROVE?

Our mission is simple: provide quality marine service while fostering lasting customer relations.

Please take a moment to complete our survey. Your comments and observations are extremely important!

Have you used our services before? _____

If so, how often? _____

Quality Rating	Strongly				Strongly	
	Agree	Agree	Neutral	Disagree	Disagree	Don't Know
Quality of Technical Service						
The work was done promptly						
The work was done accurately						
The technicians cleaned up their work area						
The technicians were professional						
They were respectful in my boat						
They explained what was wrong						
Quality of Office Staff						
The office staff responded promptly to my service request						
When I placed the work order they had a positive attitude						
The office staff was attentive to my questions and concerns						
Additional Comments						
About You (Optional)						
Name: _____				Email: _____		
Address: _____				Phone: _____		
_____				Boat Model: _____		
